

Bird of Prey Encounters: Information and Booking Conditions

Birds of prey hold a great fascination for many people, and we appreciate the desire to be closer to the birds and understand more about them. Leigh Valley Hawk & Owl Sanctuary *Bird of Prey Encounters* are designed to allow the general public to get close to and learn more about birds of prey, and enjoy being in their company. The purpose of our encounters is not to teach people how to keep birds of prey, but an opportunity to learn about our birds and to have an insight into the work of the Sanctuary.

Please read the following information:

Who would enjoy these encounters?

Our encounters are suitable for people of all ages who have an interest in wildlife and/or birds of prey. Children and adults alike will return home with memories to last a lifetime.

When are the encounters held?

Our encounters are booked according to a mutually convenient time for the participants, but is also dependent on Sanctuary staff availability and the time of year. Please note that significantly fewer birds are available for encounters between December and March (the Summer period).

How do I book?

Bookings can be made via email or via phone (see contact details below).

Can I cancel or alter my booking?

A minimum of seven days' notice is required to alter or cancel a booking. We regret that any alterations or cancellations notified after this time will result in forfeit of the encounter and any related monies. (If the event has to be cancelled by the Sanctuary, a mutually suitable alternative date will be found).

Gift Vouchers

Gift Vouchers are non-refundable. However, they can be transferred to another person if the recipient is unable to attend. Please notify the Sanctuary if you wish to transfer your Gift Voucher.

Can I bring guests?

A total number of six people is included in the price of most bird of prey encounters (excluding photographic encounters and large group bookings). Additional guests on top of this maximum number will be required to pay \$30 each.

What should I wear?

Please wear comfortable clothing and shoes. Avoid bright coloured clothing. Bring raincoats in case of inclement weather.

What about the weather?

These encounters are outside activities and take place in all weathers. However, if severe weather threatens, the encounter will be moved to inside the Garibaldi Hall (if held at this location) and free-flying will be restricted.

One last thing!

The Sanctuary reserves the right to vary the content and format of any event, without notice, if necessary.

We look forward to seeing you soon!!